

## TRAINING PROGRAMS

The Lakeshore Employer Resource Network® (LERN) offers training at your work site so you can grow within your company. We also partner with organizations throughout the community to connect you with classes.

Improve your **personal** and **employment** skills with learning centered on:

- ◆ **Parenting**
- ◆ **Credit repair**
- ◆ **Math proficiency**
- ◆ **Health and wellness**
- ◆ **Basic computer skills**
- ◆ **Computer applications**
- ◆ **Foreclosure prevention**
- ◆ **Home buying and repair**
- ◆ **GED & college education**
- ◆ **Affordable family nutrition**
- ◆ **Free income tax preparation**
- ◆ **Leadership and problem solving**
- ◆ **English as a second language (ESL)**
- ◆ **Financial management & budgeting**

### OUR GOAL

Creating access and resources for employee success at work and in life.

Your **Success Coach** can help you find a program that is right for you, get you registered, and support you along the way.

## MEMBER COMPANIES & HOURS

**Kristen Wilson, Success Coach**  
kristen@ernsuccesscoach.com  
231-215-4572 (cell)

### Eagle Alloy

5142 Evanston Ave, Muskegon, MI 49442

- ◆ Monday: 6:00am-10:00am

### Flex

323 Skeels St, Coopersville, MI 49404

- ◆ Tuesday: 7:00am-11:00am (1<sup>st</sup>/3<sup>rd</sup>)
- ◆ Tuesday: 12:00pm-4:00pm (2<sup>nd</sup>/4<sup>th</sup>)

### Pace Industries

1985 E. Laketon Ave, Muskegon, MI 49442

- ◆ Monday: 10:30am-2:30pm

### Pliant Plastics Corporation

17000 Taft Rd, Spring Lake, MI 49456

- ◆ Tuesday: 12:00pm-4:00pm (1<sup>st</sup>/3<sup>rd</sup>)
- ◆ Tuesday: 7:00am-11:00am (2<sup>nd</sup>/4<sup>th</sup>)

### Structural Concepts

888 Porter Rd, Norton Shores, MI 49441

- ◆ Wednesday : 8:00am-12:00pm

### Wesco

1487 Whitehall Rd, Muskegon, MI 49445

- ◆ Available via phone, text, email

1<sup>st</sup> 2<sup>nd</sup> 3<sup>rd</sup> 4<sup>th</sup> = week of the month

### Contact Your Success Coach

Call, email, text or walk-in.  
Additional times and off-site meeting locations available.



LAKESHORE  
EMPLOYER RESOURCE NETWORK®

**Free and confidential access for member company employees to social services and training programs that supports your employment**



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## WHAT WE DO

**The Lakeshore Employer Resource Network® (LERN)** helps employees access social service and training programs that support employment.

**LERN partners** with local government, nonprofits and private employers to offer the best resources available.

**LERN networks** with other **Employer Resource Networks® (ERNs)** across the state and nationwide who share best practices.

Your **LERN Success Coach** can confidentially help you:

- ◆ improve **employment skills**
- ◆ overcome **personal barriers**
- ◆ prepare for **advancement opportunities**.

## STRATEGIC PARTNERS

- ◆ **AAC Credit Union**
- ◆ **ERN USA**
- ◆ **GoodTemps**
- ◆ **Goodwill Industries of West Michigan**
- ◆ **Ottawa County DHHS**
- ◆ **United Way of the Lakeshore**



[www.ern-usa.com](http://www.ern-usa.com) [www.ern-mi.com](http://www.ern-mi.com)



## Are work and home challenges affecting your work performance?

**Your Success Coach can give the guidance and connection to resources you need including, but not limited to:**

- ◆ **workplace training:** skills and better pay
- ◆ **life skills:** budgeting, ESL, GED
- ◆ **tuition assistance:** an advanced degree
- ◆ **financial stability:** credit counseling, 401K, college and other savings plans
- ◆ **public assistance:** applying and navigating
- ◆ **housing:** affordable rentals or home buying
- ◆ **transportation:** public, repairs, car purchase
- ◆ **work attendance:** solving issues and barriers
- ◆ **conflict resolution:** family or co-workers
- ◆ **children:** custody, childcare, development
- ◆ **drugs and alcohol:** treatment and support
- ◆ **counseling:** personal, marital, family

## COMMON QUESTIONS

**What happens when I call my Success Coach?** To help you best, we will need to ask you some details about your situation. We may need to see you in person and will try to be flexible around your work schedule. We will coordinate services to address your concerns and support you as you work through it.

**Will you share information with my employer?** Not unless you give us consent. Sometimes we may need to verify some basic job information with your employer. This could be wages, date of hire, or attendance history. Personal information can be confidential and we will not disclose why you are seeking assistance.

### **Employer Resource Network Success:**

“It is amazing that my employer offers this benefit right onsite. They helped my family during a difficult time with our teenager.”

“I never knew these resources were available. Since I separated from my spouse, things have been very difficult financially. I would be in a much more difficult place if it were not for this program. This has been a bridge to a future.”

### **CONTACT YOUR SUCCESS COACH**

Call, email, text or walk-in.  
Off-site meeting locations available.  
Request additional times if needed.

