

OCT 2017–SEPT 2018

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KEY PERFORMANCE INDICATORS

Return on Investment

Supportive Employment Saves Money

287% ROI

Based on retention; turnover costs = \$4,129 per employee
2016 Society for Human Resource Management Survey

Distinct Employees Served



206

Plus their families



Total Employee Requests

286



Includes return users; multiple interactions on a service in the same month excluded

Total Services

Supportive Employment Changes Lives



524

A request can have multiple needs (services)

Top Ten Service Needs



127 Financial Literacy



55 Health/Insurance



24 Auto Repair



73 Housing



32 Food (FAP/SNAP)



18 Transportation



57 Financial



25 Other



16 Education



15 Childcare

Emergency Loans



Loan Totals = \$85,016



Savings Component Total = \$44,208



Employees encouraged to reserve their saving component for future emergencies

Employee Utilization

Supportive Employment Transforms Companies

6.6%

